

Privacy & Security Policy

We are committed to maintaining the accuracy, confidentiality and security of your Personal Information. As part of this commitment, our privacy policy governs our actions as they relate to the collection, use and disclosure of Personal Information. We are responsible for maintaining and protecting the Personal Information under our control. We have designated an individual who is responsible for compliance with our privacy policy. We only collect, use and disclose Personal Information – your name, address and payment information – to provide you with the product you have requested, as part of the order process.

Personal Information will be protected by security safeguards. We take strict precautions to protect your Personal Information from any loss or unauthorized use, access or disclosure. Personal Information will not be shared or sold. Personal Information will only be retained for the period of time required to fulfill the purpose for which we collected it, or as may be required by law. We do not see, store, process or transmit any electronic cardholder data. Payment card processing is done by a third party, Victoria, BC-based Beanstream Internet Commerce Inc., committed and confirmed to meet the highest standards of the Payment Card Industry Data Security Standard (PCI DSS).

Our site uses cookies to process your order. A cookie is a small digital file, a piece of information, that may be stored in the hard drive of your computer or mobile device when you order from our website. We may use cookies to improve our website's functionality and to provide visitors with a customized online experience. Cookies are widely used and most web browsers and mobile devices are configured initially to accept cookies automatically. You may change your Internet browser settings to prevent your computer from accepting cookies or to notify you when you receive a cookie so that you may decline its acceptance. Please note, however, if you disable cookies on your computer or device, you will not be able to place an order on our website.

Our website may contain links to third party sites that are not governed by this privacy policy. Although we endeavor to only link to sites with high privacy standards, our privacy policy will no longer apply once you leave our website. Additionally, we are not responsible for the privacy practices employed by third party websites. Therefore we suggest that you examine the privacy statements of those sites to learn how your information may be collected, used, shared and disclosed.

Terms & Conditions

No returns, no refunds, all sales are final. No cancellation of orders. The print book will be shipped within 24 hours of purchase being made, delivery will usually be within 7 days. No defective books will be shipped.

Shipping & Delivery For Print Book

U.S. Postal Service (for American customers), Canada Post (for Canadian customers), UPS (available in both countries). Since Canadian postal rates are more costly than U.S. postal rates for the weight of this book, we pay one-half of the shipping price for our Canadian customers choosing domestic Canada Post, where destination is an address within Canada. So for Canadian customers choosing this option, shipping price shown at Check Out is one-half of the regular price. All deliveries will usually be within 7 days.